Dropout Detective FAQ

1. What is Dropout Detective?
Dropout Detective is a student retention and success s12.5 (i)-h cTi.1 .q9t()[7tO1 .q9tl ret
2. What information will faculty be able to in Dropout Detective?
In each of their individual course Canvas, faculty will have the option of clicking on Dropout

7. If faculty members choose to utilize Dropout Detective, how often should they review Dropout Detective in their course(s)?
Dropout Detective will automatically update on a nightly basis, and faculty may review Dropout Detective as often as they like. It is recommended that faculty review Dropout Detective for their course(s) on a quarterly basis at a minimum. For a 16-week class, that would be every four weeks. For an 8-week class, that would be every two weeks.

8. What are best practices for intervening with students at risk?
Most faculty already have systems for reaching out to students who are at risk of dropping out of or failing their course(s). It may be through an email, a chat after class, or a scheduled face-to-face or online appointment. All of these methods are appropriate and serve the purpose of trying to connect students with the resources they need to achieve academic success.

9. What are the resources available to students on-campus?
While the list below is by no means exhaustive, it does provide an overview of some of the most commonly utilized student success resources on campus. All resources listed below are available face-to-face or online. For more information about resources that support student success, please reach out to the University Success Center at uccess@una.edu or (256) 765-4722

Disability Support Services: Provides assistance with the provision of accommodations for students diagnosed with learning, physical, and/or psychological disabilities.

Educational Technology Services: Provides assistance with educational technology tools, including UNA's learning management system, Canvas.

Information Technology Services: Provides assistance with technology solutions, including issues with email and student login.

Mitchell-West Center for Social Inclusion: Provides assistance with education, research, community

[University Career Center](#) Provides assistance with career advising and professional development, including résumé development and mock interviews.

[University Case Management](#) Provides assistance to students experiencing difficult situations (e.g., illness or injury) through advocacy, resources and referrals, and follow up services.

[University Success Center](#) Provides academic support services designed to empower students to achieve their highest academic potential.

> [Academic Tutoring Services](#) Provides assistance with peer tutoring for most 100 and 200 level general education courses.
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> [Center for Writing Excellence](#) Provides assistance with writing assignments across the curriculum, undergraduate and graduate.
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> [Mathematics Learning Center](#) Provides assistance with most 100 and 200 level general education mathematics courses.
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> [Testing Services](#) Provides assistance with academic testing, including ACT, SAT, GRE, MAT, and PRAXIS.
>
> [University Advising Services](#) Provides assistance with advising for majors and other academic counseling services.

10. Will faculty have access to their advisees in Dropout Detective?
Faculty who also serve as advisors will not have access to their advisees in Dropout Detective at this time.

11. How will Dropout Detective be utilized on a UNA larger scale?
In January, UNA is holding a two-day Rapid Improvement Event (January 19 & 21) that will focus on our current processes for at-risk students. One of the goals of the event to determine will be how to most effectively utilize Dropout Detective at UNA to identify students and understand provide early intervention. A diverse group of community stakeholders will participate in the event, including faculty members, professional advisors, and the Associate Deans from all four academic colleges. Please reach out to your respective Associate Deans if you have any questions or concerns that you would like the group to discuss during the event.

12. There are two Dropout Detective Instructor Trainings in January. Do faculty need to attend both trainings?
Both trainings will cover the same information. They are just being held at two different times to try and accommodate as many faculty as possible. A recorded training will be posted in Canvas for those who are unable to attend either of the live trainings. Faculty can also

select into a Canvas course that provides an overview of Dropout Detective by visiting th
following the link: https://una.instructure.com/enroll/TT99ML

13. Are faculty required to attend a Dropout Detective training?
No, faculty will not be required to attend the training. However, faculty are strongly sour